



Questions complaints and claims

CITRICOS VEGA HERMANOS S.A. DE C.V.

FO-RHU-002
Rev.00
21/04/2020

Date: _____

Identification of the person who elaborate the form:

Number of lot: _____

Company name: _____

Date: _____

Contact name: _____

Phone: _____

Mark with an X the

| | | | | | | | |
|----------|--|----------|--|-------|--|------------|--|
| Petition | | Complain | | Claim | | Suggestion | |
|----------|--|----------|--|-------|--|------------|--|

Identification of the employer of CVH:

Name: _____

Contact form:

Email

Issue situacion about: _____

Phone

Personal assistance

Mark the issue:

| | | |
|--|---|--|
| <input type="checkbox"/> Service | <input type="checkbox"/> Delivery period | <input type="checkbox"/> Service, assistance |
| <input type="checkbox"/> Documentation timeout | <input type="checkbox"/> Quality of our product | <input type="checkbox"/> Other _____ |

Write the detailed reason for the request:

In case to add evidence like emails, photos, PDF, etc. Please attach it in the email.

Citricos Vega de S.A de C.V appreciates your sincerity. We will review your case and contact you as soon as possible.